

CENTER FOR DISABILITY ACCESS  
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UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

**Ricardo Murillo,**

Plaintiff,

v.

**Live Nation Entertainment, Inc.,**  
a Delaware Corporation; and Does 1-10,

Defendants.

**Case No.**

**Complaint For Damages And  
Injunctive Relief For** Violations  
Of: American's With Disabilities  
Act; Unruh Civil Rights Act

Plaintiff Ricardo Murillo complains of Defendants Live Nation Entertainment, Inc., a Delaware Corporation; and Does 1-10 ("Defendants") and alleges as follows:

**PARTIES:**

1. Plaintiff is a California resident with physical disabilities. He is substantially limited in his ability to walk. He is a quadriplegic who uses a wheelchair for mobility.

1       2. Defendant Live Nation Entertainment, Inc. owned Hollywood  
2 Palladium located at or about 6215 Sunset Blvd., Hollywood, California, in  
3 June 2016.

4       3. Defendant Live Nation Entertainment, Inc. owns Hollywood  
5 Palladium ("Palladium") located at or about 6215 Sunset Blvd., Hollywood,  
6 California, currently.

7       4. Plaintiff does not know the true names of Defendants, their business  
8 capacities, their ownership connection to the property and business, or their  
9 relative responsibilities in causing the access violations herein complained of,  
10 and alleges a joint venture and common enterprise by all such Defendants.  
11 Plaintiff is informed and believes that each of the Defendants herein,  
12 including Does 1 through 10, inclusive, is responsible in some capacity for  
13 the events herein alleged, or is a necessary party for obtaining appropriate  
14 relief. Plaintiff will seek leave to amend when the true names, capacities,  
15 connections, and responsibilities of the Defendants and Does 1 through 10,  
16 inclusive, are ascertained.

17  
18       **JURISDICTION & VENUE:**

19       5. This Court has subject matter jurisdiction over this action pursuant to  
20 28 U.S.C. § 1331 and § 1343(a)(3) & (a)(4) for violations of the Americans  
21 with Disabilities Act of 1990, 42 U.S.C. § 12101, et seq.

22       6. Pursuant to supplemental jurisdiction, an attendant and related cause  
23 of action, arising from the same nucleus of operative facts and arising out of  
24 the same transactions, is also brought under California's Unruh Civil Rights  
25 Act, which act expressly incorporates the Americans with Disabilities Act.

26       7. Venue is proper in this court pursuant to 28 U.S.C. § 1391(b) and is  
27 founded on the fact that the real property which is the subject of this action is  
28 located in this district and that Plaintiff's cause of action arose in this district.

**FACTUAL ALLEGATIONS:**

8. Plaintiff went to the Palladium in June 2016 to attend the Prophets of Rage concert.

9. The Palladium is a facility open to the public, a place of public accommodation, and a business establishment.

10. Parking spaces are one of the facilities, privileges and advantages offered by Defendants to patrons of the Palladium.

11. Unfortunately, although parking spaces were one of the facilities specifically reserved for patrons, and even though there are a number of parking spaces marked and reserved for persons with disabilities in the parking lot serving the Palladium, defendants block off these parking spaces during concert events. The defendants place tables in the parking spaces marked and reserved for persons with disabilities and these parking spaces are roped off or blocked off by moveable guard rails.

12. On the day of the concert, plaintiff complained to a parking attendant about the situation. The plaintiff was told that there was nothing that could be done about the parking arrangement in the parking lot.

13. Plaintiff was instructed to park sideways, over several parking spaces. It made it look as though plaintiff was illegally parking in the parking spaces reserved for persons with disabilities. Plaintiff was embarrassed about having to park this way.

14. If the defendants would not block off the parking spaces marked and reserved for persons with disabilities, plaintiff, and others similarly situated, would be able to park in the marked and reserved parking spaces without having to find someone for help.

15. The defendants had no policy or plan in place to make sure that the accessible parking spaces reserved for persons with disabilities remained available to persons with disabilities during plaintiff's visit.

1       16. The defendants have no policy or plan in place to make sure that the  
2 accessible parking spaces reserved for persons with disabilities remain  
3 available during concerts currently.

4       17. Plaintiff personally encountered this barrier.

5       18. This inaccessible condition denied the plaintiff full and equal access  
6 and caused him difficulty, embarrassment, frustration, and anger.

7       19. Plaintiff would like to return and patronize the Palladium but will be  
8 deterred from visiting until the defendants adopt a policy that allows persons  
9 with disabilities to use the parking spaces without great difficulty.

10       20. The violations identified above are easily removed without much  
11 difficulty or expense. They are the types of barriers identified by the  
12 Department of Justice as presumably readily achievable to remove and, in  
13 fact, these barriers are readily achievable to remove. Moreover, there are  
14 numerous alternative accommodations that could be made to provide a  
15 greater level of access if complete removal were not achievable.

16       21. Plaintiff is and has been deterred from returning and patronizing the  
17 Palladium because of his knowledge of the illegal barriers that exist. Plaintiff  
18 will, nonetheless, return to the business to assess ongoing compliance with  
19 the ADA and will return to patronize the Palladium as a customer once the  
20 barriers are removed.

21       22. Given the obvious and blatant violation, the plaintiff alleges, on  
22 information and belief, that there are other violations and barriers on the site  
23 that relate to his disability. Plaintiff will amend the Complaint to provide  
24 proper notice regarding the scope of this lawsuit once he conducts a site  
25 inspection. However, please be on notice that the plaintiff seeks to have all  
26 barriers related to his disability remedied. See *Doran v. 7-11*, 506 F.3d 1191  
27 (9th Cir. 2008) (holding that once a plaintiff encounters one barrier at a site,  
28 he can sue to have all barriers that relate to her disability removed regardless

1 of whether he personally encountered them).

2 23. Additionally, on information and belief, the plaintiff alleges that the  
3 failure to remove these barriers was intentional because: (1) these particular  
4 barriers are intuitive and obvious; (2) the defendants exercised control and  
5 dominion over the conditions at this location and, therefore, the lack of  
6 accessible facilities was not an “accident” because, had the defendants  
7 intended any other configuration, they had the means and ability to make the  
8 change.

9  
10 **I. FIRST CAUSE OF ACTION: VIOLATION OF THE AMERICANS**  
11 **WITH DISABILITIES ACT OF 1990** (On behalf of plaintiffs and against all  
12 defendants (42 U.S.C. section 12101, et seq.)

13 24. Plaintiff repleads and incorporates by reference, as if fully set forth  
14 again herein, the allegations contained in all prior paragraphs of this  
15 complaint.

16 25. Under the ADA, it is an act of discrimination to fail to ensure that the  
17 privileges, advantages, accommodations, facilities, goods and services of any  
18 place of public accommodation is offered on a full and equal basis by anyone  
19 who owns, leases, or operates a place of public accommodation. See 42  
20 U.S.C. § 12182(a). Discrimination is defined, inter alia, as follows:

- 21 a. A failure to make reasonable modifications in policies, practices,  
22 or procedures, when such modifications are necessary to afford  
23 goods, services, facilities, privileges, advantages, or  
24 accommodations to individuals with disabilities, unless the  
25 accommodation would work a fundamental alteration of those  
26 services and facilities. 42 U.S.C. § 12182(b)(2)(A)(ii).  
27 b. A failure to remove architectural barriers where such removal is  
28 readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv). Barriers are

1 defined by reference to the ADAAG, found at 28 C.F.R., Part 36,  
2 Appendix "D."

3 c. A failure to make alterations in such a manner that, to the  
4 maximum extent feasible, the altered portions of the facility are  
5 readily accessible to and usable by individuals with disabilities,  
6 including individuals who use wheelchairs or to ensure that, to  
7 the maximum extent feasible, the path of travel to the altered  
8 area and the bathrooms, telephones, and drinking fountains  
9 serving the altered area, are readily accessible to and usable by  
10 individuals with disabilities. 42 U.S.C. § 12183(a)(2).

11 26. Any business that provides parking spaces must provide accessible  
12 parking spaces. 1991 Standards § 4.1.2(5); 2010 Standards § 208. One in  
13 every eight of those accessible parking spaces but not less than one must be a  
14 "van" accessible parking space, *i.e.*, having an eight foot access aisle. 1991  
15 Standards § 4.1.2(5)(b). Under the 2010 Standards, one in every six  
16 accessible parking spaces must be van accessible. 2010 Standards § 208.2.4.

17 27. Here, even though there were parking spaces marked and reserved for  
18 persons with disabilities, the defendants do not allow unimpeded access to  
19 these spaces during concert events. This is a violation of the law.

20 28. A public accommodation must maintain in operable working condition  
21 those features of its facilities and equipment that are required to be readily  
22 accessible to and usable by persons with disabilities. 28 C.F.R. § 36.211(a).

23 29. Here, the failure to ensure that the accessible facilities were available  
24 and ready to be used by the plaintiff is a violation of the law.

25 30. Given its location and options, plaintiff will continue to desire to  
26 patronize the Palladium but he has been and will continue to be  
27 discriminated against due to the lack of accessible facilities and, therefore,  
28 seeks injunctive relief to remove the barriers.

1 **II. SECOND CAUSE OF ACTION: VIOLATION OF THE UNRUH CIVIL**  
2 **RIGHTS ACT** (On behalf of plaintiffs and against all defendants) (Cal Civ §  
3 51-53)

4 31. Plaintiff repleads and incorporates by reference, as if fully set forth  
5 again herein, the allegations contained in all prior paragraphs of this  
6 complaint.

7 32. Because the defendants violated the plaintiffs' rights under the ADA,  
8 they also violated the Unruh Civil Rights Act and are liable for damages. (Civ.  
9 Code § 51(f), 52(a).)

10 33. Because the violation of the Unruh Civil Rights Act resulted in  
11 difficulty, discomfort or embarrassment for the plaintiffs, the defendants are  
12 also each responsible for statutory damages, i.e., a civil penalty. (Civ. Code §  
13 55.56(a)-(c).)

14  
15 **PRAYER:**

16 Wherefore, Plaintiff prays that this court award damages and provide  
17 relief as follows:


18 1. For injunctive relief, compelling defendants to comply with the  
19 Americans with Disabilities Act and the Unruh Civil Rights Act. Note: the  
20 Plaintiff is not invoking section 55 of the California Civil Code and is not  
21 seeking injunctive relief under the Disabled Persons Act at all.

22 2. Damages under the Unruh Civil Rights Act which damages provide for  
23 actual damages and a statutory minimum of \$4,000.

1           3. Reasonable attorney fees, litigation expenses and costs of suit,  
2 pursuant to 42 U.S.C. § 12205; Cal. Civ. Code § 52.

3  
4 Dated: February 1, 2017

CENTER FOR DISABILITY ACCESS

5  
6 By:   
7 Russell Handy, Esq.  
8 Attorney for plaintiffs  
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